2022 Annual REPORT





(801) 373-4760 ⊕ www.wasatch.org

WASATCH BEHAVIORAL HEALTH

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Commissioner Bill Lee Board Chair



Commissioner Amelia Powers Gardner



Commissioner Tom Sakievich

WASATCH BEHAVIORAL HEALTH SPECIAL SERVICE DISTRICT

AUTHORITY

State law assigns the responsibility of administering local behavioral health services to county government. Wasatch Behavioral Health is a Special Service District of Utah County, governed by the oversight of the Utah County Commissioners, who serve as the agency's Authority Board.

ABOUT US

Established in 1967, Wasatch Behavioral Health (WBH) is a public comprehensive behavioral health center providing a variety of services designed to meet the needs of children, youth, adults and their families throughout Utah and Wasatch Counties.

WBH is staffed by licensed professionals who specialize in mental health and substance use recovery. These professionals include psychiatrists, APRNs, nurses, clinical psychologists, marriage and family therapists, clinical social workers, clinical mental health counselors, substance use disorder counselors, adult and youth case managers, residential services staff, peer support specialists, family resource facilitators, parent mentors, care team assistants and a comprehensive administrative business staff.

REPORT TO THE COMMUNITY

As the elected officials are directly responsible for the provision of community behavioral health services in Utah County, the Authority Board takes its responsibility to the residents and the clientele of Wasatch Behavioral Health very seriously.

Wasatch Behavioral Health is recognized among behavioral health centers in Utah for its efficient operations and maximization of services to clientele for the money expended. We are proud to provide a full array of behavioral health services to Medicaid eligible residents of Utah and Wasatch Counties.

Vantage Point, New Vista, Aspire Academy Youth Services, Early Psychosis program, Jail Transition Program, School Based Services, and Mobile Crisis Outreach Team expand the provided services to a broader population.

We look forward to continuing and expanding our excellence in service provision to the residents of Utah and Wasatch Counties.

MESSAGE FROM THE CEO

We present the annual report of Wasatch Behavioral Health (WBH) to our Board of County Commissioners, our local and state government officials, allied agencies, and the citizens of Utah and Wasatch County.

We deeply appreciate the many community partnerships with allied agencies, housing authorities, law enforcement, and other treatment providers. Utah County and WBH are well known for their collaborative community and excellent integration of services.

Like many other industries, the healthcare field has faced significant workforce challenges. Clinicians especially (therapists and psychologists), have been very difficult to recruit. In order to address this critical need, Wasatch Behavioral Health (WBH) rolled out an innovative loan forgiveness program. WBH pays the tuition for qualified staff to obtain a master's degree in exchange for a commitment to work as a therapist for WBH for a set period of time after graduation. At this point, over 30 staff have benefitted from this program.

Other program developments have focused on enhancing services and providing increased access. Our Therapy Connect program (Therapy on demand via telehealth) has been brought up to scale, providing increased access and service delivery options to clients.

Vantage Point North, a youth receiving center located in American Fork at the Utah State Developmental Center (USDC) campus, was opened in July of 2022. The 12-bed center has been a collaborative venture of the Juvenile Justice Youth Services (JJYS) and WBH. The dedicated building at the USDC has been re-purposed, remodeled and modernized to meet the new purpose. We are very grateful for the collaboration enabling us to increase service capacity and access in Northern Utah County.

Our Foothill Substance Use Social Detox and Residential facility is currently undergoing a renovation and expansion. A generous anonymous donation enabled us to start adding a commercial kitchen and expand capacity by 9 beds. We anticipate that this project will be completed towards the beginning of 2023.

Further, facility related improvements include the purchase of a large office building in Orem to allow us to vacate the county buildings that are needed for county services.



Juergen Korbanka, Ph.D. Executive Director

These last years, we were able to acquire several new facilities, thus increasing access to services."

MESSAGE FROM THE CEO

With the assistance of special funding allocations from the state, we were able to purchase a duplex and condominium for client housing. We are grateful for this funding opportunity.

Our 24/7 Receiving Center is now located in a remodeled and expanded building offering up to 16 crisis "recliners." A 16-bed crisis stabilization unit is now operational next door to the Receiving Center.

Administratively, we created a fourth services division. In addition to our Substance Use Disorder Services Division, our Crisis Services Division, our Clinical and Community Services Division, we now also have a Clinical Compliance and Performance Division. This new addition focuses on improving client outcomes and monitoring clinical services as well as corporate compliance related issues.

Goals for this upcoming year include occupying the newly purchased office building in Orem as well as acquisition of some land in Eagle Mountain for future development and expansion.

The currently planned expansion of our Payson facility is slated to begin in 2023. Following the successful model of our Westpark Family Clinic, Mountainlands Community Health Center will co-locate with us and offer a full service on-site pharmacy for clients and the community.

Clinically, we hope to develop a second Mobile Crisis Outreach Team (MCOT) in Utah County and to bring the Wasatch/Summit County MCOT team to operate on a 24/7 basis.

As we look forward to another successful year, we continue to increase capacity and enhance outcomes for our clients and the community.

Sincerely,

Mocilica

Juergen E. Korbanka, Ph.D.

THE EXECUTIVE TEAM



Juergen Korbanka, Ph.D. Chief Executive Officer



Tim McGaughy, MD Medical Director



Brian Butler, LCSW Clinical & Community Services Division Director



Doran Williams, LCSW Chief Operating Officer



Evan Morris, MBA, PHR Director of Human Resources



Randy Huntington, LCSW Substance Use Disorder Services Division Director



Todd Phillips, CPA Chief Financial Officer



Bret Linton, LCSW Corporate Compliance Division Director



Scott Taylor, LCSW Crisis & Intensive Services Division Director

THE PROGRAM MANAGER TEAM



Amanda Stansfield LCSW



Amy Buehler LCSW



Bert Johnson MAcc



Bryant Jenks LMFT



Chad Shubin LCSW



Chris Westover LCSW



Craig Limb LCSW



Dave Blume LCSW



Doralia Serrano MBA



Elizabeth Feil LCSW



Francis Quan MBA



Jaime Houskeeper Psy. D.



Janene Candalot CMHC



Justin Yearsley LCSW



Kent Downs MA



Laura Oaks LCSW



Michael King LCSW



Mike Wilkins Ph.D.

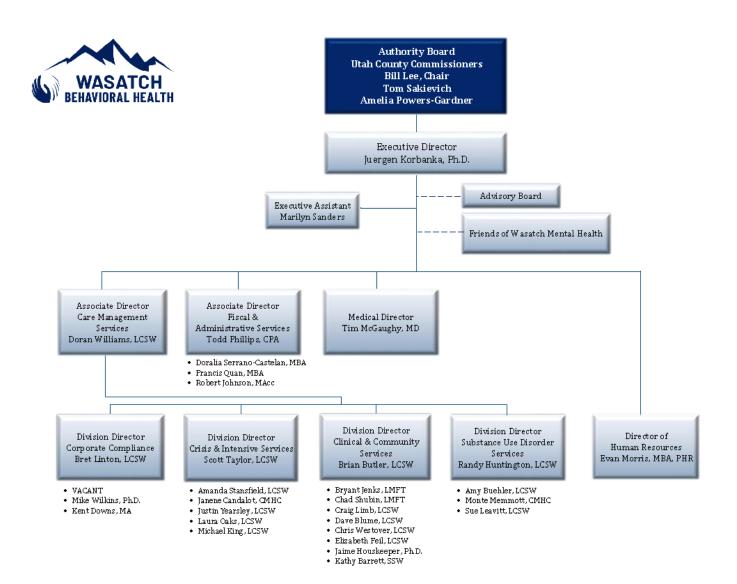


Monte Memmott CMHC



Sue Leavitt LCSW

THE EXECUTIVE ORGANIZATIONAL CHART





HIGHLIGHTS OF FISCAL YEAR 2022

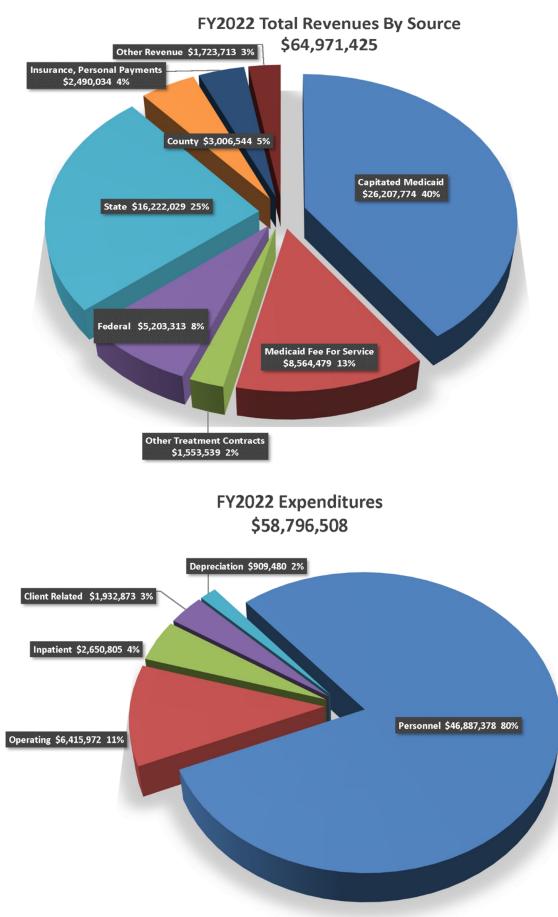
- Opened a 16 recliner No-Refusal Receiving Center open to all residents where behavioral health emergencies are assessed and triaged
- Completed close to 700 Mobile-Crisis Outreach Team (MCOT) responses in UT County
- Completed close to 300 MCOT outreaches in Summit/Wasatch Counties
- Opened Center for Opiate Recovery (COR) treating clients with opiate addiction
- Continued strong partnerships with Provo and Utah Housing Authority
- Placed 6 very difficult to place individuals in permanent housing
- The Health Services Psychology Internship Program regained APA accreditation
- 100% of Aspire clients completed the program with significant improvements
- 53 individuals at Clubhouse obtained and maintained employment
- Purchased new building to house Substance Use Disorder (SUD) programs
- Implemented innovative Loan Repayment Program to retain and develop workforce
- Increased benefits and benefit options for staff to retain and recruit qualified staff
- Collaborated with Runtastic to host annual Mental Health Awareness Race in conjunction with Mt. Nebo Marathon
- Significantly expanded School Based Services necessitating development of separate program
- Provided 923 CY FAST (youth crisis team) outreach efforts
- Achieved agency wide goal to improve SMART objective documentation
- Implemented electronic client registration process
- Implemented Therapy Connect, an on-demand virtual therapy platform
- Expanded Stride classroom in Lehi
- Migrated to an electronic AP system that streamlined the payment processes
- Expanded Youth Behavioral Health Court
- Started the expansion of Foothill Residential to include a commercial kitchen and to add 12 beds increasing the capacity to 34
- Increased our contracted provider network by over 70% to increase access to care
- Strengthened collaboration between Vantage Point and SUD teams to increase SUD services to youth
- Opened Vantage Point North Youth Receiving Center in American Fork
- Received Insurance Trust Accountability Award
- WATCH (our homeless outreach program) housed over 50 chronically homeless individuals
- The Women in Leadership Group started a mentorship program for staff development



GOALS FOR FISCAL YEAR 2023

- Implement SURE as an SUD outcome measure
- Increase admissions to Receiving Center by 25%
- Complete remodel to house SUD programs in Orem
- Improve Health Integration Project by collecting A1c data
- Implement electronic applicant tracking system
- Complete Expansion and renovation of Foothill SUD Treatment facility
- Explore expansion of services to Saratoga Springs/Eagle Mountain
- Increase Medication Assisted Treatment services in Jail
- Implement LYSSN, an innovative artificial intelligence platform assisting supervision for clinical staff training and development
- Increase access to services and shorten wait time for follow up appointments
- Expand MCOT services in Wasatch County & Summit County to a 24/7 model
- Increase number of psychological assessments completed
- Submit self-study for APA psychologist internship accreditation
- Submit self-study to Clubhouse International for accreditation
- Increase number of clients assisted in opiate recovery
- Complete expansion of Payson Family Clinic
- Complete co-location with Mountainlands Community Health Clinic in Payson
- Develop a peer-support/youth-peer component for Vantage Point
- Improve and streamline the onboarding process for new employees
- Develop a drop-in center for youth struggling with truancy
- Expand customer base of our CLIA certified lab
- Continue to develop staff through Women in Leadership initiative
- Maintain CARF accreditation for Aspire Youth Academy

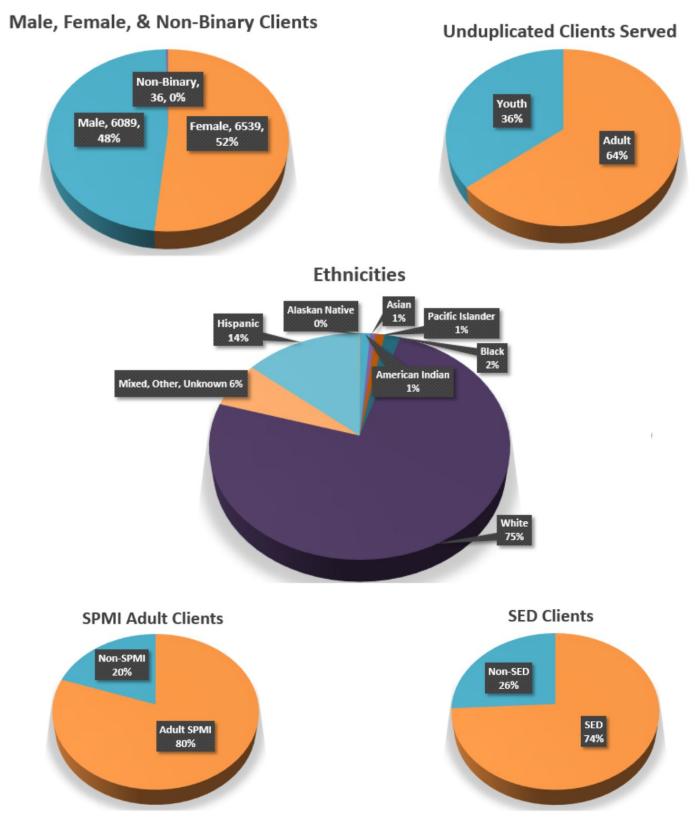
FINANCIAL SUMMARY



PERFORMANCE DATA

Data		have I ma	1
Number of New Admits	7,731		
Number of Patients Served	12,664		1 Lines
Inpatient Admissions	415		
Inpatient Unduplicated Admissions	326	E	
Bed Days			
Crisis Residential Services	613		ľ
Foothill Detox	1,411		
Receiving Center	1,294		
Vantage Point	2,512	a a a a a a a a a a a a a a a a a a a	M
Aspire Academy	3,075		
Inpatient	3,124		
Adult Residential Intensive (IRT)	4,674		E
Substance Use Disorder Residential	8,433		
Adult Residential Supportive (SRT)	10,615		
Independent Housing	23,153		
TOTAL BED DAYS	58,904		
TREATMENT (HOURS)		Substance Use Totals	
TREATMENT (HOURS)	Mental		Totals
TREATMENT (HOURS)	Health	Disorder	Totals
Evaluation/Testing	Health 14,793	Disorder 2,452	17,245
Evaluation/Testing Individual/Family Treatment	Health 14,793 58,619	Disorder 2,452 6,284	17,245 64,903
Evaluation/Testing Individual/Family Treatment Group Treatment	Health 14,793 58,619 20,659	Disorder 2,452 6,284 40,219	17,245 64,903 60,878
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters)	Health 14,793 58,619 20,659 16,396	Disorder 2,452 6,284 40,219 982	17,245 64,903 60,878 17,378
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters)	Health 14,793 58,619 20,659 16,396 30,162	Disorder 2,452 6,284 40,219 982 880	17,245 64,903 60,878 17,378 31,042
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult	Health 14,793 58,619 20,659 16,396 30,162 49,741	Disorder 2,452 6,284 40,219 982	17,245 64,903 60,878 17,378 31,042 54,557
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138	Disorder 2,452 6,284 40,219 982 982 880 4,816	17,245 64,903 60,878 17,378 31,042 54,557 84,138
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth Behavior Management	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138 45,166	Disorder 2,452 6,284 40,219 982 982 880 4,816 - 797	17,245 64,903 60,878 17,378 31,042 54,557 84,138 45,963
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth Behavior Management Case Management	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138 45,166 38,243	Disorder 2,452 6,284 40,219 982 880 4,816 - 797 3,266	17,245 64,903 60,878 17,378 31,042 54,557 84,138 45,963 41,509
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth Behavior Management Case Management Peer Support Services	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138 45,166 38,243 1,602	Disorder 2,452 6,284 40,219 982 982 880 4,816 - 797	17,245 64,903 60,878 17,378 31,042 54,557 84,138 45,963 41,509 3,592
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth Behavior Management Case Management Peer Support Services Psych Testing	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138 45,166 38,243 1,602 5,023	Disorder 2,452 6,284 40,219 982 880 4,816 - 797 3,266	17,245 64,903 60,878 17,378 31,042 54,557 84,138 45,963 41,509 3,592 5,023
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth Behavior Management Case Management Peer Support Services Psych Testing Mobile Crisis Outreach Team	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138 45,166 38,243 1,602	Disorder 2,452 6,284 40,219 982 880 4,816 - 797 3,266 1,990 -	17,245 64,903 60,878 17,378 31,042 54,557 84,138 45,963 41,509 3,592 5,023 956
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth Behavior Management Case Management Case Management Peer Support Services Psych Testing Mobile Crisis Outreach Team ATR Vouchers (New)	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138 45,166 38,243 1,602 5,023	Disorder 2,452 6,284 40,219 982 982 880 4,816 - 797 3,266 1,990 - 1,990	17,245 64,903 60,878 17,378 31,042 54,557 84,138 45,963 41,509 3,592 5,023 956 3,939
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth Behavior Management Case Management Peer Support Services Psych Testing Mobile Crisis Outreach Team	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138 45,166 38,243 1,602 5,023	Disorder 2,452 6,284 40,219 982 880 4,816 - 797 3,266 1,990 -	17,245 64,903 60,878 17,378 31,042 54,557 84,138 45,963 41,509 3,592 5,023 956
Evaluation/Testing Individual/Family Treatment Group Treatment Med. Management MD (encounters) Med. Management RN (encounters) Skills Development/Adult Skills Development/Youth Behavior Management Case Management Case Management Peer Support Services Psych Testing Mobile Crisis Outreach Team ATR Vouchers (New)	Health 14,793 58,619 20,659 16,396 30,162 49,741 84,138 45,166 38,243 1,602 5,023	Disorder 2,452 6,284 40,219 982 982 880 4,816 - 797 3,266 1,990 - 1,990	17,245 64,903 60,878 17,378 31,042 54,557 84,138 45,963 41,509 3,592 5,023 956 3,939

DEMOGRAPHIC DATA



SPMI: Adults identified as Seriously Persistently Mentally III (SPMI)

SED: Children or Youth identified as Seriously Emotionally Disturbed (SED)

WBH AT A GLANCE

55 Years of Service in Mental Health	7,731 New Admission Clients	12,664 clients served
100% of Aspire clients that completed the program showed significant improve- ment in YOQ-SR scores	Wasatch House supported 53 Clubhouse members in obtaining and maintaining employment	249 MCOT outreaches were performed in Wasatch & Summit Counties
An average of 20 clients were housed in a sober living facility while receiving treatment at WBH	There are 631 employees at WBH	30 police officers were trained in the CIT Academy
6 total GIANT Steps classrooms for children with autism	1097 Volunteer hours were contributed	512 Individuals were provided service in WCFC
354 clients received recovery support services	The WATCH program successfully housed more than 50 previously chronically homeless individuals	226 clients were served through Sub for Santa
980 hours of methadone medication assisted treatment were provided in the SUD division	6 pre-doctoral interns graduated from our APA accredited program	255 clients received Medication-Assisted Treatment services in the SUD Division

CRISIS & INTENSIVE SERVICES DIVISION

Division Summary:

Providing interventions for those in crisis or with acute behavioral health needs. This includes mobile outreach services, crisis shelter care, residential treatment programs for youth, and a preschool for children with autism / mental health needs. In addition, we provide full & partial day treatment programs for children and youth.

Quick Facts

- 219 employees in the division ۲
- 2547 unduplicated clients were served ٠
- 133,556 hours of service were provided from ۲ the CIS Division
- At least 2000 potential hospitalization admissions were prevented by CIS programs
- WBH has a record number of graduate interns (45). That is twice as many as last year



Client Success Story:

We had a client that we were able to set up with Sober Living & then in transitional housing. The client came to the Receiving Center after being placed in Transitional Housing to thank everyone and reported that he got employment. He reported that he was, "super happy with how [his] work is going & is hopeful to get hired on fulltime." Staff noted that this was the happiest they had ever seen him. The client self-reported that he is the happiest he's ever been & is saving money so he can move into his own apartment.

Programs

- CY FAST (Children & Youth Family Assessment & **Stabilization Team**
- Youth MCOT (Mobile Crisis Outreach Team) ٠
- **Crisis Respite** ٠
- Stride (K-5 Partial Day-Treatment) ¢
- XCEL (6-12 Partial Day Treatment) ¢
- Utah State Hospital Liaison ¢
- Inpatient Hospital Utilization Review ٠
- ٠
- Vantage Point North ¢
- Aspire Academy (Female Youth Treatment Center)

- New Vista (Adolescent Full Day-Treatment)
- Adult MCOT (Mobile Crisis Outreach Team)
- **Receiving Center**
- Crisis Residential Support (Acute Stabilization ٠ from Receiving Center)
- Civil Commitment
- **GIANT Steps Autism Pre-school**
- Grandfamilies

CLINICAL & COMMUNITY SERVICES DIVISION

Division Summary:

Provides Family Outpatient Care to individuals struggling with a primary mental health condition in Utah and Wasatch Counties. Services include psychiatry, psychotherapy, case management, and peer support that are delivered in the clinic, in schools and in client homes. Services are available in person or via telehealth. Our Clubhouse, Housing, and Representative Payee Services provide specialty care to clients who qualify.

Quick Facts

- 9,821 unduplicated clients were served
- 473,097 hours of service were provided by the CCS Division; averaging 39,425 units of service every month
- CCS applied for and was awarded a grant that allowed us to purchase a local duplex and condo to house our most acute clients on the BRIDGE team where wrap around services are provided at the clients home.
- Combined the Wasatch Wellness Run with the Runtastic Nebo Marathon/Half as the Charity of Choice
- Expanded School Based Services and established it as a separate department

Client Success Story

Feedback from a client who brought her family to us for services:

"Thank you doesn't adequately express how I feel about the priceless gift of healing for my family, as I feel hostility being replaced by peace."

Programs

- Medication Management Services
- Psychological Assessment Services
- Crisis Intervention—CIT Police Academy
- Representative Payee Services
- Adult Vocational Rehabilitation
- School Based Behavioral Services
- Prevention and Substance Use Disorder Treatment (Wasatch County Only)
- American Fork Family Clinic
- Westpark Family Clinic
- Provo Family Clinic
- Payson Family Clinic
- South Provo Clinic
- Wasatch County Family Clinic

- BRIDGE (Assertive Community Outreach Treatment)
- PREP (First Episode Psychosis Team)
- Nursing and Assisted Living Home Services
- Private Providers
- Wasatch House (Accredited Clubhouse Model)
- Mountain Peaks (Insurance Clinic)
- Mental Health Court
- Pre-Admission Screening/Resident Review (PASRR)
- Strengthening Families
- Grandfamilies
- Domestic Violence Treatment
- Health Integration Project

SUBSTANCE USE DISORDER SERVICES DIVISION

Division Summary:

Provides a range of outpatient and residential treatment services to include an intake and assessment office; detox and residential facility; outpatient treatment for adult men, women, youth and young adults with assigned therapist and case management teams; Clinical Laboratory Improvement Amendments (CLIA) certified Lab; Commission on Accreditation of Rehabilitation Facilities (CARF) certified methadone dispensing clinic; an Addictionologist Medical Doctor providing medication-assisted treatment, Peer Support services, and several criminal justice programs serving Utah County residents and people who are homeless.

Quick Facts

- 2,486 unduplicated clients served in the SUD Division
- 39,565 hours of direct services were provided in the SUD Division
- 1,550 client intakes & assessments were completed 216 of these were youth



Client Success Story

"I wanted to give up, but you guys kept believing in me. It was the belief that kept me going." These are the words of one of our clients who not only completed treatment, and drug court, but they also found a fulfilling job, and got full custody of their children back. A number of staff commented that this is why they do what they do—to see these kinds of successes.

Programs

- Substance use Assessment & Referral (SAR)
- Promise Program for Women and Children
- Outpatient Treatment for Men
- Youth/YAP (Young Adult Program)
- UA Lab
- Center for Opiate Recovery (COR)
- Foothill Residential Program (FHR)
- Intensive Residential Treatment (IRT)
- Medication-Assisted Treatment (MAT)
- Utah County Alternative Probation (UCAP)

- Adult Drug Court
- Utah County Jail 90 Day On Unit Treatment (OUT) Program
- Parolee Access to Recovery (PATR)
- Recovery Support (Peer Support Specialists)
- Recovery Residence (Formally know at Sober Living)
- Justice Reinvestment Initiative (JRI)
- Wasatch Assistance Team Counseling The Homeless (WATCH)

CLINICAL COMPLIANCE & PERFORMANCE DIVISION

Division Summary:

The Corporate Compliance Division was newly formed in May of 2022. Though small in size, it works with other departments and divisions across Wasatch Behavioral Health to ensure the center's compliance with laws and regulations, maintain and provide access to medical records, improve clinical service quality, and to develop innovative tools and services with the ultimate goal of efficiently providing the highest quality of services to WBH clients while meeting all regulatory requirements.



Quick Facts

- New division established in May 2022
- Developed & rolled out the Clinical Support & Improvement Data (CSID) dashboard
- Developed and introduced Therapy Connect— automated on-demand, virtual/in-person therapy platform

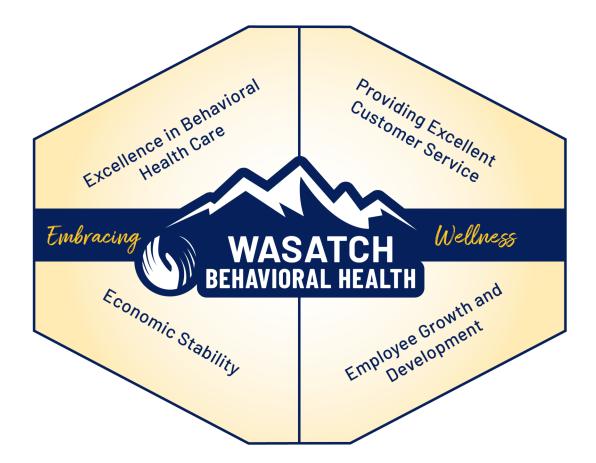
Programs

- Clinical Performance
- Clinical Compliance
- Contracts and Grants
- Exceptions Committee

Therapy Connect Success Story

Therapy Connect Clinician: "My very first therapy connect client started the session by telling me that she needed to go to the hospital. She had been through a number of stressful experiences recently, and expressed that she felt like she couldn't handle it and didn't know what to do. The appointment admittedly went a bit longer than I had scheduled for it, but by the end of the session she had been able to develop a safety plan, and we had put together a plan to take the next few steps to deal with her concerns in a productive way. She used therapy connect a few more times to get some additional help and support before she was able to get back in with her regular therapist, but owing at least partially to the availability of therapy connect, she was able to avoid a trip to the hospital (or at least the ER) and was able to take some concrete steps to improve her situation."

- Community Relations
- Records
- Therapy Connect



STATE MANDATED SERVICES

- Inpatient Care and Services
- Residential Care and Services
- Outpatient Care and Services
- 24-Hour Crisis Care and Services
- Medication Management
- Psychosocial Rehabilitation, Including Vocational Training and Skills Development
- Case Management
- Community Supports, Including In-home Services,
 Housing, Family Support Services and Respite Services
- Consultation, Education Services, Including, but not Limited to, Case Consultation, Collaboration with other Services Agencies, Public Education and Public Information

ADDITIONAL SERVICES

- Mental Health Court Services
- Housing Services
- Pre-Vocational Training Employment and Rehabilitation Services
- Jail Medication Services
- Respite Services
- Nursing Home Services
- Autism Treatment
- Emergency Counseling and Shelter for Troubled Youth/Families
- Juvenile Receiving Center Services in Cooperation with Law Enforcement and the Juvenile Justice System for Evaluation/Triage and Referral Purposes
- Youth Sexual Offender Treatment
- Domestic Violence Treatment
- Homeless Outreach
- Screening and Referral
- Peer Support
- Justice Reinvestment Initiative
- Early intervention for individuals suffering from an emerging psychotic disorder
- Mobile Crisis Outreach

ADDRESS & PHONE DIRECTORY

988 SUICIDE AND CRISIS LIFELINE Call or Text: 988 INTENSIVE RESIDENTIAL TREATMENT 2877 W Center St. Provo, UT 84601 Phone: 801-852-3320

PROMISE PROGRAM FOR WOMEN & CHILDREN

290 East 930 South Orem, UT 84058 Phone: 385-268-5080 VANTAGE POINT NORTH 947 North 800 East American Fork, UT 84003 Phone: 801-268-5090

ADMINISTRATION 750 N. Freedom Blvd. Suite 300 Provo, UT 84601 Phone: 801-373-4760 MOBILE CRISIS OUTREACH TEAM 24-hour service for all age groups. 100% Confidential Toll-free: 1-800-276-8255

PROVO FAMILY CLINIC 1165 East 300 North Provo, UT 84606 Phone: 801-377-1213 WASATCH ASSISTANCE TEAM COUNSELING THE HOMELESS (WATCH) 299 East 900 South

Provo, UT 84606 Phone: 801-852-3779

AMERICAN FORK FAMILY CLINIC

578 East 300 South American Fork, UT 84003 Phone: 801-763-5010

MOBILE CRISIS OUTREACH TEAM

Contact for Law Enforcement / Allied Agencies Phone: 801-494-0880

RECEIVING AND OUTREACH CENTER

1175 East 300 North Provo, UT 84606 Phone: 801-852-2131

WASATCH COUNTY FAMILY CLINIC

55 South 500 East Heber, UT 84032 Phone: 435-654-3003

CRISIS RESIDENTIAL SUPPORT 1157 East 300 North Provo, UT 84606 Phone: 801-852-4510

IAL (Youth Services, Vista, Aspire Acad 1161 East 300 N

(Youth Services, New Vista, Aspire Academy) 1161 East 300 North Provo, UT 84606 Phone: 801-373-4765

SOUTH PROVO CAMPUS

Supported Housing/ Case Management Services 580 East 600 South Provo, UT 84606 Phone: 801-373-7443

WASATCH HOUSE (CLUBHOUSE)

605 East 600 South Provo, UT 84606 Phone: 801-373-7440

WESTPARK FAMILY CLINIC

(Outpatient, Psychological Assessment /Testing) 750 North Freedom Blvd. Provo, UT 84601 Phone: 801-373-4760

YOUTH OUTPATENT SUBSTANCE USE DISORDER SERVICES 580 East 600 South Provo, UT 84606 Phone: 801-960-1641

FOOTHILL RESIDENTIAL

TREATMENT 3281 North Main St. Spanish Fork UT 84660

Spanish Fork, UT 84660 Phone: 385-268-5070

GIANT STEPS (Autism Pre-School) (Foothill Elementary) 921 North 1240 East Orem, UT 84097

Phone: 801-226-5437

PREP TEAM PREVENTION/RECOVERY FOR EARLY PSYCHOSIS 580 East 600 South

PAYSON

FAMILY CLINIC

285 North 1250 East

Payson, UT 84651

Phone: 801-852-3805

580 East 600 South Provo, UT 84606 Phone: 801-960-1641

SUBSTANCE USE DISORDER SERVICES

151 South University Ave. Provo, UT 84601 Phone: 385-268-5000

VANTAGE POINT

1189 East 300 North Provo, UT 84606 Phone: 801-373-2215